

# National Safety Council State of the Response Report: *The Future World of Work*

The National Safety Council (NSC) recently released a new report based on in-depth interviews with experts in the safety, medical health and public health fields. The experts highlighted a number of work changes related to the COVID-19 pandemic. The NSC summarized the most impactful of those changes by domain.

<b>Operations</b> – Moved to remote work arrangements for as many employees as possible
<b>Human Resources</b> – Provided flexible work arrangements (e.g., hours, days, scheduling)
<b>Stress, Mental Health, and Wellbeing</b> – Promoted or increased employee assistance program benefit offerings
<b>Communications</b> – Provided regular communication via multiple channels
<b>Organizational Culture</b> – Increased focus on safety and health using COVID-19 as a catalyst
<b>Technology</b> – Increased use of mobile app software
<b>Sustainability</b> – Rethought need for physical space and travel

The report also provides a number of lessons learned from the pandemic, including such items as:

- Organizations can be agile and adapt to challenges
- The pandemic response provided an opportunity to break down “silos” and improve communication in organizations
- More efficiencies are needed in the area of training and operations in remote work environments
- Organizations need to remain prepared for infectious disease risks.

You can download the full NSC report, “*The Future World of Work*”, on the NSC website’s State of the Response Reports page at: <https://www.nsc.org/workplace/safety-topics/safer/state-of-the-response-state-actions-to-address-the>.