ANSI/ASSP Z10.0-2019: Evaluation & Corrective Action

The American National Standards Institute (ANSI) and American Society of Safety Professionals (ASSP) publish the ANSI/ASSP Z10.0-2019 standard, Occupational Health and Safety Management Systems (OHSMS). ANSI Z10 offers organizations a strategy for improving safety and health (S&H) performance. **Evaluation and Corrective Action** is an element of the ANSI Z10 standard. This element ensures organizations use available information, feedback, and resources through ongoing OHSMS evaluations to continually identify OHSMS improvements and take action to mitigate risks.
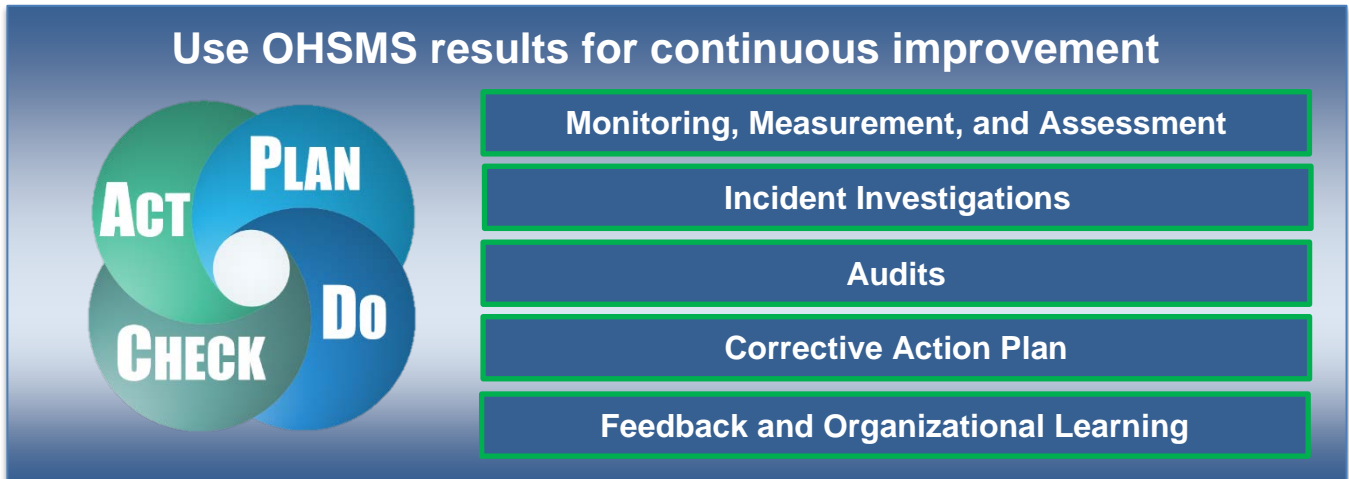

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Monitoring, measurement, and assessment is critical for the evaluation of OHSMS performance. Monitoring and measurement provide valuable inputs for further development and adjustment of implemented OHSMS processes. Use performance trends to identity areas not operating effectively.

Institute an incident investigation process to facilitate timely incident reporting, set expectations for investigations, and clarify what to do with the results. Identify root causes and contributing factors for each incident. Create corrective action plans to address identified causes and OHSMS deficiencies, as well as share lessons learned for incident prevention purposes.

Periodically audit the OHSMS against ANSI Z10 criteria to determine the effectiveness of OHSMS processes. Ensure competent person(s) serve as auditors. Determine if your OHSMS needs improvement and take action on identified findings.

Establish a corrective action process to address non-conformances and hazards to an acceptable level of risk. Document issued corrective action plans and assign responsible person(s) to take action. Monitor the progress of each plan and provide leaders with progress updates. Conduct follow-up evaluations to ensure implemented actions are effective and feasible.

Gain worker feedback on OHSMS processes and keep workers informed on OHSMS issues relevant to assigned job tasks and work areas. Use feedback to improve processes and facilitate organizational learning regarding the OHSMS.

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